



# Services For YOUNG People

## LEGAL AID OR

## GETTING PAID



### **Legal Aid – 1300 651 188**

**Hours 9am – 5pm Monday to Friday**

Provides free legal advice and information in Civil, Criminal and Family matters. Legal representation subject to means and merits test may be granted in Civic, Criminal and Family Law matters. Free Legal Advice Clinics in Townsville twice weekly. Enquiries directed to the Legal Aid Call Centre in the first instance.

### **Centrelink – Youth Allowance & Austudy – 13 24 90, Abstudy – 13 23 17**

**Appointments – 13 10 21, Employment Services – 13 28 50**

**Hours 8am – 5pm Monday to Friday**

**[www.centrelink.gov.au](http://www.centrelink.gov.au)**

**307 – 311 Ross River Road, Aitkenvale – Employment, Youth, Student and Disability Services, Families, Parenting and Child Care**

Centrelink is an agency of the Department of Human Services delivering a range of services to the community. Centrelink may be able to offer income support or assistance, depending on your current circumstances. The payments which young people may be eligible for depend on what they are doing. The website can make it easier for young people to explore their options, know what questions to ask and find out more about how Centrelink can assist. Or, young people can visit their nearest Customer Service Centre.

### **School Based Police Officers – All local state high schools**

The SBPO assists in improving the overall health and wellbeing of the school community by supporting students at risk of offending or becoming involved in the juvenile justice system. The School Based Policing Program also encourages school communities to adopt approaches that aid in crime prevention and proactive policing.

### **Townsville Community Legal Service – 4721 5511**

**Hours 9am to 1pm and 2pm to 5pm Monday to Thursday. Office closed Friday.**

The Townsville Community Legal Service offers a Generalist Legal Service for initial legal advice and referral, a Welfare Rights Service for assistance with Centrelink issues, a Financial Counselling Service for debt and budgeting issues and an Immigration Service. Young people can go and see them about practically any legal issue except personal injury and conveyancing matters. 'Free Advice Nights' are held on Thursday evenings between 6pm and 7.30pm. Bookings need to be made on the above number during office hours to access this service.